# AIR FORCE INSTRUCTION 11-418 1 JULY 2000



Flying Operations

OPERATIONS SUPERVISION

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OPR: HQ ACC/XOFT

(Maj F. Stampley Walden)

Supersedes MCI 11-463, 10 May 1996

Certified by: HQ USAF/XOO

(Brig Gen Robert D. Bishop, Jr.)

Pages: 23 Distribution: F

This instruction implements AFPD 11-4, *Aviation Service*. It establishes the responsibilities, requirements, procedures and training for the supervision of flying operations. This instruction applies to all Air Combat Command (ACC), Air Education Training Command (AETC), Pacific Air Forces (PACAF), United States Air Forces in Europe (USAFE), Air National Guard (ANG) and Air Force Reserve Command (AFRC) flying units. This instruction does not apply to the United States Air Force (USAF) Aerial Demonstration Team (Thunderbirds) and Unmanned Aerial Vehicle Squadrons. Send comments and suggested improvements to this publication on AF Form 847, **Recommendation for Change of Publication**, through channels, to HQ ACC/XOFT, 205 Dodd Blvd, Suite 101, Langley AFB VA 23665-2789. Maintain and dispose of all records created as a result of processes prescribed in this instruction according to AFMAN 37-139, *Records Disposition Schedule*.

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**1. General.** The basic supervision structure for flying operations consists of the Operations Group Commander (OG/CC), the Supervisor of Flying (SOF) and the squadron supervisors, i.e., Operations Supervisor (Ops Sup) and Stand-by Duty Officer (SDO). The chain of supervision begins with the OG/CC, through the SOF, down to the individual squadron supervisors. Specific duties and responsibilities of each are defined later in this instruction. Paragraph **3.** specifies the requirements for each position.

# 2. Operations Supervisors:

2.1. **Supervisor of Flying (SOF).** When on duty, the SOF is the direct representative of the OG/CC and is the focal point for command and control of flight operations. The SOF is a group-level position and is the OG/CC's representative over-seeing flight operations. Decision authority is delegated to this position to accomplish the mission.

### **NOTE:**

SOF is not required for rescue/tactical airlift/mobility/OSA/special operations.

2.2. **Operations Supervisor (Ops Sup).** The squadron Ops Sup must be filled by the operations officer, assistant operations officers or senior flight commanders deemed qualified by the squadron commander and approved by the OG/CC. (**NOTE FOR ANG/AFRC:** OG/CC or Air Operations Officer (AOO) will determine requirements for Ops Sup and will determine the appropriate personnel to fill the Ops Sup position.) Squadron commanders can always fill the Ops Sup position, if available. During local flying operations, an Ops Sup will always be immediately available to the OG/CC, the SOF, command and control (C2) personnel or other supporting agencies to respond to any current operations issues requiring time-sensitive answers, decisions and/or actions.

- 2.3. **Stand-by Duty Officer (SDO).** The SDO is a qualified squadron member, designated by the squadron operations officer, who has the authority to make ops-related decisions and recommendations. The SDO is necessary when the squadron has on-going off-station operations. These operations include sorties that do not otherwise qualify as deployed sorties. When on duty, the SDO will be available to the OG/CC, the SOF, C2 personnel and other supporting agencies to respond to squadron operations issues.
- **3. Supervision of Flying Operations.** All levels of flight operations may not require each supervisory position to be manned. A squadron-level supervisor is always required (Ops Sup/SDO), but other factors enter into the decision if the group-level SOF position should be manned. (**NOTE FOR ANG/AFRC:** OG/CC or AOO will determine Ops Sup requirements). **Table 1.** outlines the minimum supervision requirements.

Table 1. Minimum Flying Unit Supervision Requirements.

| Type of                          | SOF Location                            | Ops Sup  | SDO Location              |                        |
|----------------------------------|---|--|---------------------------|------------------------|
| Operation                        | All Aircraft 1                          | Fighter  | Non-fighter               | All Aircraft           |
| Daily Flying Ops                 | Duty Location <sup>2</sup>              | Squadron <sup>3</sup>                          | Available <sup>5</sup>    | N/A                    |
| Reduced Flying Ops               | N/R                                     | Squadron <sup>3</sup>                          | Available <sup>5</sup>    | N/A                    |
| On-Going<br>Off-Station Sorties  | N/R                                     | N/R  | N/R                       | Available <sup>5</sup> |
| Out of Local Area<br>Ops         | N/R                                     | Squadron <sup>3</sup> Available <sup>6</sup>   | Available <sup>5</sup>    | N/A                    |
| (Re)Deployment<br>4 A/C          | N/R                                     | Squadron <sup>3</sup>                          | Available <sup>5</sup>    | N/A                    |
| (Re)Deployment ≥ 5 A/C           | Duty Location <sup>2</sup>              | Squadron <sup>3</sup>                          | Available <sup>5</sup>    | N/A                    |
| Deployed<br>Operations           | If required, Duty Location <sup>4</sup> | Deployed Ops<br>Facility <sup>3, 4</sup>       | Available <sup>4, 5</sup> | N/A                    |
| Cross Country<br>Dept/Return     | N/R                                     | Squadron <sup>7</sup> / Available <sup>7</sup> | Available <sup>5</sup>    | N/A                    |
| Functional Check<br>Flight (FCF) | N/R                                     | Per unit supplement                            | Per unit supplement       | N/A                    |
| Air Defense<br>Scrambles         | N/R                                     | N/R  | N/R                       | N/R                    |

#### Notes:

- 1. SOF is not required for rescue/tactical airlift/mobility/OSA/special operations. ANG/AFRC may combine SOF and Ops Sup duties.
- 2. Duty location as directed by paragraph 10. and unit supplement.
- 3. The designated supervisor will be in the unit operations complex and can be immediately contacted/summoned by telephone, pager, radio or intercom.
- 4. For deployed operations, the detachment commander (DETCO) will coordinate with host base OG for supervision requirements. This may involve integrating into the host base SOF and/or Ops Sup program.
- 5. The designated supervisor can be immediately reached by telephone, pager or radio.
- 6. Extended operations out of local area requires the Ops Sup to be in the squadron until 45 minutes after departure and 45 minutes prior to arrival.
- 7. For cross-country departures, Note 3 applies. For cross-country recoveries, Note 5 applies.
  - 3.1. **Types of Operations.** Classifying types/levels of flight activity is the basis for designating minimum supervision requirements. The definitions for types of operations that are used in **Table 1.** are:

- 3.1.1. **Daily Flying Operations.** Normal or surge operations at the unit's home station (this does not include other types of operations defined below).
- 3.1.2. **Reduced Flying Operations.** Operations, scheduled or unscheduled, that occur when majority of the unit is not flying. Under these conditions, OG/CC may direct that the group-level SOF position is not required.
- 3.1.3. **On-Going Off Station Sorties.** Missions/sorties that do not takeoff or land at home station.
- 3.1.4. **Out of Local Area Operations.** Missions that take off and land at home base but operate outside the local area for extended periods of time. These missions usually have primary emergency landing fields other than home base.
- 3.1.5. **Deployment/Re-deployment.** The departure from home station to another location or return to home station from another location.
- 3.1.6. **Deployed Operations.** Flight operations away from home station that are part of a deployment, exercise or contingency.
- 3.1.7. **Cross Country Departures/Returns.** Aircraft departing from or returning to home station for other than a deployment, exercise or contingency.
- 3.1.8. **Functional Check Flight (FCF).** Aircraft launched to ensure it is airworthy and capable of accomplishing its mission.
- 3.1.9. **Air Defense Scrambles.** Aircraft launched on a scramble order in an Air Defense/Defensive Counter Air role from an alert posture.
- 3.2. **Minimum Supervision Requirements.** These are outlined in **Table 1.** for each type of operational requirement. The OG/CC may impose additional requirements depending on local circumstances.

# 4. Responsibilities of Supervisors:

4.1. OG/CC will:

# **NOTE:**

For the purposes of this instruction, the term operations group commander also refers to the designated representative.

#### **NOTE FOR ANG/AFRC:** OG/CC or AOO will:

- 4.1.1. Be responsible for the implementation, direction and execution of the SOF program.
- 4.1.2. During local flying, be immediately available to the SOF for consultation.
- 4.1.3. Ensure tenant flying units use host/tenant memorandum of agreement (MOA)/letter of agreement (LOA) to avoid duplication of effort, where appropriate.
- 4.1.4. Be the final approval authority for unit supplement to this instruction.

### 4.2. SOF will:

4.2.1. Be on duty when required by **Table 1.** or when directed by the OG/CC.

- 4.2.2. Be responsible to the OG/CC for monitoring and supervising all phases of unit flying operations and will provide advice, assistance and recommendations to aircrews, supervisors, command and control personnel and support agencies regarding the safe and efficient conduct of flight operations.
- 4.2.3. Remember that safety is the first priority. If safety is an issue, the SOF has the authority to direct appropriate actions, on behalf of the OG/CC, to correct/prevent unsafe situations. This includes the use of any and all resources to include radios, FM nets, telephone hot lines and all wing-flying operations on the ground or in the air.
- 4.2.4. Prior to the first launch, ensure the airfield status is suitable for safe operations in accordance with (IAW) Air Force, major command (MAJCOM) and local directives.
- 4.2.5. During an emergency or an abnormal situation, provide aircrews with timely advice and assistance to determine a correct course of action to safely recover the aircraft.
- 4.2.6. Be in a position to visually monitor the final approach and landing of in-flight emergency (IFE) aircraft. If unable, the SOF will direct another highly qualified aircrew member to be in position to monitor the landing and provide needed assistance or guidance. (**NOTE FOR ANG/AFRC:** Not required.)
- 4.2.7. Closely monitor the status of primary and emergency airfields and inform aircrews of changes that may affect flight operations.
- 4.2.8. When deteriorating weather conditions affect flying operations, coordinate with wing agencies and utilize all available resources (i.e., weather, radar, tower personnel, pilot reports [PIREPs], etc.) to determine the best course of action for wing aircraft. This course of action could extend to departures and recoveries as well as diverts. The SOF will determine suitability of, assign, and monitor weather alternates. When necessary to ensure safe flight operations, the SOF will coordinate with the air traffic control (ATC) watch supervisor or senior controller for runway changes.

# 4.3. Ops Sup will:

- 4.3.1. Be on duty when required by **Table 1.**
- 4.3.2. Be immediately available to assist the SOF.
- 4.3.3. When the SOF is not qualified in the distressed aircraft, be the primary source of technical assistance.
- 4.3.4. For multiple mission design series (MDS) squadrons and the SOF and Ops Sup are not qualified in the type of aircraft airborne, schedule a highly qualified crewmember to be immediately available for aircraft technical assistance.
- 4.3.5. Ensure the SOF is advised of any changes or deviations to the squadron's flying schedule.

#### 4.4. SDO will:

- 4.4.1. Be on duty when required by **Table 1.**
- 4.4.2. Be available by telecon or radio to respond to any current operational issues requiring time-sensitive answers, decisions and/or actions.
- 4.4.3. Ensure the SOF is advised of any changes or deviations to the squadron's flying schedule.

# 5. Responsibilities of Other Key Unit Personnel:

- 5.1. Wing/unit commanders are responsible for an effective SOF program for all assigned and attached units and ensure other group commanders support the OG/CC when and where needed in order to execute an effective program.
- 5.2. Support group commanders are responsible for the maintenance, upgrade and repair of the applicable SOF facilities/equipment.
- 5.3. Logistics group commanders are responsible for maintenance, upgrade and repair of the SOF vehicle.
- 5.4. Squadron commanders ensure an Ops Sup/SDO is on duty when required by **Table 1**.
- 5.5. Command post is responsible for tracking all wing flying activities, both on station and off. Functions as the central source for information during an emergency.

**NOTE FOR ANG/AFRC:** Single squadron units and units with minimal command post full-time manning may establish procedures for unit SOF and duty desk personnel to track flying activities and be the central source for information during an emergency.

# 6. Handling of In-Flight Emergencies:

- 6.1. The primary objective during an abnormal/emergency situation is the safe recovery of the aircrew and aircraft. When establishing procedures, units will consider:
  - 6.1.1. Providing a single, discrete frequency for recovering an emergency aircraft. ATC and the emergency aircrew should determine when to use a single frequency approach (SFA). The SOF will have access to the SFA and should be available to crash/fire/rescue personnel to monitor the recovery.
  - 6.1.2. Using the command post, or other capable agency, to notify all appropriate agencies and key personnel of an IFE and provide situation updates, allowing the SOF to devote full attention to the emergency.
  - 6.1.3. Prioritizing actions during concurrent emergencies/abnormal situations.
  - 6.1.4. Authorizing direct communications (over discreet SOF or squadron common frequency) from the Ops Sup/SDO to an IFE aircrew, if not qualified in the distressed aircraft. Time permitting, the SOF may also direct the Ops Sup or other highly qualified individual to report to the SOF's duty location during an abnormal situation/recovery. Only ATC personnel may authorize direct communication over ATC frequencies, including the SFA frequency. However, this does not preclude the SOF from using whatever communication necessary, to include GUARD and SFA, to prevent an unsafe situation that could immediately jeopardize safe recovery.
  - 6.1.5. That only the on-scene commander, normally the fire chief, can terminate an emergency.
  - 6.1.6. That the final decision during any IFE/abnormal situation rests with the aircraft commander. However, the SOF may declare an IFE for any aircraft based on his/her knowledge of the aircraft and the flight and airfield environment.

# 7. CONFERENCE HOTEL Aircraft Specific Procedures:

### NOTE:

CONFERENCE HOTEL is now the standard terminology for depot/contractor assistance. CONFERENCE X-RAY, ROUNDTABLE and SKYHOOK are no longer applicable.

- 7.1. These procedures make aircraft specialists accessible to the SOF/aircrew when in-flight situations pose systems-related questions that cannot be answered at the local level. See **Attachment 4** for specific MDS procedures.
- 7.2. **Table A4.1.** shows the different MDSs and the MDS-specific reference paragraphs.

# 8. SOF/ATC Relationship:

- 8.1. The relationship between supervisors and ATC must be based on professionalism, trust and teamwork. SOFs represent the OG/CC for the conduct of safe flight operations and mission accomplishment.
- 8.2. The separation and sequencing of traffic are the responsibilities of the watch supervisors and controllers. Unless safety is an issue, the SOF will work directly with the watch supervisor. To promote effective and efficient flight operations, the SOF may suggest, based on knowledge of the flying schedule and unique circumstances of individual missions, actions that affect ATC concerns or desires.
- 8.3. Except in an emergency, the SOF will not transmit over ATC frequencies without prior coordination with ATC (this does not apply to dedicated SOF frequencies). All radio transmissions to a distressed aircrew, from other than the SOF or ATC, will be coordinated through the SOF.

# 9. Duty Hours:

- 9.1. Prior to beginning supervisory duties, the SOF will meet crew rest requirements as directed by AFI 11-202V3, *General Flight Rules*, as supplemented.
- 9.2. Maximum crew rest duty day for SOF is 12 hours. Waiver authority for SOF crew rest duty day is OG/CC.
- 9.3. The SOF will be on duty in sufficient time to complete required duties in paragraph **4.2.** and will be in the primary duty location 30 minutes prior to first scheduled takeoff and remain on duty until the last aircraft is shut down.

# 10. SOF Duty Location:

- 10.1. The OG/CC will designate primary and alternate SOF duty locations. As a minimum, they must have adequate communication equipment and the capability to monitor weather conditions. It is desirable to have a SOF duty position from which ground operations, takeoffs, landings and local traffic patterns can be observed. The designated locations must provide the SOF with timely access to a SOF vehicle and the airfield when required.
- 10.2. The primary SOF location for active fighter units will be in the control tower. See paragraph 16. for ANG/AFRC and smaller than wing-sized units. All SOF duty locations need a OG/CC waiver except:
  - 10.2.1. The control tower

- 10.2.2. The SOF vehicle on the airfield
- 10.2.3. The runway monitoring unit (RMU)/runway supervisory unit (RSU)
- 10.2.4. The unit dispatch desk
- 10.2.5. The command post

# 11. SOF Equipment:

- 11.1. The communication equipment must be functional and immediately available to the SOF and include:
  - 11.1.1. A dedicated multi-frequency radio (UHF, VHF and/or HF, as appropriate) to contact airborne aircraft.
  - 11.1.2. A telephone (land-line or cellular telephone)/FM radio to contact the OG/CC, command post, Ops Sups/SDOs, weather facility and ATC watch supervisors. Dedicated phone lines (hot-lines) are preferred.
  - 11.1.3. The minimum equipment for the SOF to communicate with airborne aircraft and the command and control network and monitor ATC.
- 11.2. An appropriate local weather dissemination system will be available.
- 11.3. Units are required to have a dedicated SOF vehicle immediately available to the SOF and positioned to respond to emergencies, perform airfield inspections and other official purposes. This vehicle must have a flight line clearance and be equipped with a multi-channel radio capable of contacting unit aircraft and local controllers.
- 11.4. Locally developed checklists will be used outlining procedures for normal and emergency procedures. The required SOF checklists are listed in **Attachment 2**.
- 11.5. SOF dedicated binoculars will be immediately available to the SOF when in the control tower, RSU/RMU or SOF vehicle.
- 11.6. At the discretion of the OG/CC, the SOF will have access to such items as applicable directives/instructions, aircraft T.O.s, checklists, in-flight guides, SOF read/information file, etc. If the SOF repositions to an alternate location, minimum essential equipment will be available (pre-positioned or transported).

### 12. SOF Qualifications:

- 12.1. All SOF nominees will be experienced, rated officers with proven maturity, judgment and supervisory ability. They must be combat mission ready (CMR)/basic mission capable (BMC) in a unit aircraft and medically qualified to fly. **NOTE:** Duties not to include flying (DNIF) crewmembers may perform SOF duties when specifically cleared by a flight surgeon (FS).
- 12.2. All SOFs will complete the SOF qualification/upgrade program.
- **13. SOF Currency/Recurrency.** The currency for SOF duties is 90 days (**ANG/AFRC:** 180 days; **AETC ANG/Reserve Associate Instructor Pilots:** 90 days). Individual squadrons will track SOF currencies (Air Force Operations Resource Management System [AFORMS] preferred). To regain currency, as a minimum, accomplish a 1-hour supervised tour with a current and qualified SOF.

### 14. SOF Upgrade Program:

- 14.1. Squadron commanders will nominate SOF candidates. The OG/CC will screen and review qualifications of all candidates before entry into the upgrade program.
- 14.2. All SOF candidates will receive an interview and briefing from the OG/CC on responsibilities, personal philosophy and expectations.
- 14.3. All upgrading SOFs will become familiar with airfield procedures, primary and alternate duty locations, equipment and local support agencies. The upgrade program will emphasize operating procedures and support provided, specifically capabilities and limitations. Upgrade programs will include:
  - 14.3.1. Weather (to include forecaster duties/priorities) information.
  - 14.3.2. Approach control information.
  - 14.3.3. Tower operation.
  - 14.3.4. Crash/fire/rescue operation.
  - 14.3.5. Explosive ordnance disposal (EOD) operation.
  - 14.3.6. Base ops operation.
  - 14.3.7. Command post operation.
- 14.4. For previously qualified SOFs, the OG/CC may waive applicable upgrade requirements.
- 14.5. The upgrading SOF will accomplish two supervised upgrade tours of two hours a piece (minimum of 4 hours of training time) with a current and qualified SOF. The upgradee will act as primary SOF on his/her second upgrade tour (previously qualified SOFs require only this tour). These tours must include the following:
  - 14.5.1. Operation of all SOF equipment/radios.
  - 14.5.2. Contact procedures for aircraft and support agencies.
  - 14.5.3. A review of publications and directives available to the SOF.
  - 14.5.4. Operation of SOF vehicle (requires a flight line permit/license).
  - 14.5.5. A familiarity tour of the airfield and discussion of frequently used travel routes.
  - 14.5.6. When acting as primary SOF, the upgradee will successfully handle an IFE (actual or simulated).
- 14.6. All upgrading SOFs will become familiar with the performance aspects and characteristics of all base assigned aircraft.
- 14.7. Upgrading SOFs will accomplish an initial written examination containing a minimum of 25 questions on SOF duties, procedures and responsibilities. Minimum passing grade is 85 percent correctable to 100 percent.
- 14.8. The OG/CC will review upgrade training records and certify upgradees for SOF duties.

# **15. SOF Continuation Training (CT):**

- 15.1. Semi-annual SOF meetings are the usual means to accomplish CT. CCs will be involved in developing meeting agendas and all qualified SOFs are expected to attend. If unable to attend, SOFs will review meeting minutes.
- 15.2. Annually, all SOFs are required to review applicable SOF directives/guidance and receive a briefing from the OG/CC on responsibilities, expectations and commander perspective.
- **16. Provisions for Smaller Than Wing-Sized Units.** The provisions of this paragraph apply to units not directly associated with a typical wing (i.e., geographically separated units/squadrons, detachments, etc.).
  - 16.1. If a unit operates from a location with another organization (i.e., tenant unit), integration into host unit supervisory program should be attempted if operations are compatible. These procedures will be implemented through LOAs/MOAs.
  - 16.2. In these smaller units, supervisory positions are limited based on unit authorizations. At the discretion of the OG/CC (or equivalent), more than one supervisory position may be covered by a single supervisor. However, the responsibilities of the SOF position take priority over all other duties. In these circumstances, establish procedures for others to assist with SOF and ops sup duties/responsibilities if required.

# 17. SOF Program Administration:

- 17.1. The OG/CC will designate an OPR for the administration of the program.
- 17.2. The OPR will:
  - 17.2.1. Develop and administer the SOF initial training program.
  - 17.2.2. Develop and administer the SOF qualification test. This is a controlled test of at least 25 questions. It will be updated/reviewed annually.
  - 17.2.3. Retain all initial qualification and continuation training records IAW AFMAN 37-139.
  - 17.2.4. Monitor SOF currencies and continuation training requirements (AFORMS preferred).
  - 17.2.5. Schedule semiannual SOF meetings.
  - 17.2.6. Publish SOF meeting minutes for review by SOFs and other supervisors unable to attend.
  - 17.2.7. Develop normal and emergency SOF checklists and review/update annually.
  - 17.2.8. Update the SOF publications as required.
  - 17.2.9. Be primarily responsible for developing the group supplement to this instruction.

# 18. Unit Supplement:

- 18.1. Each wing/group will supplement this instruction to expand upon basic guidance and incorporate local procedures. Unit guidance cannot be less restrictive than the basic instruction except where specifically permitted. The unit supplement should establish or detail the following items as required:
  - 18.1.1. The unit organization with responsibility for administering the SOF program.
  - 18.1.2. The primary and alternate SOF locations.
  - 18.1.3. Supervision requirements and duty locations for FCFs.

- 18.1.4. The use (if any), review and maintenance of an SOF Read File(s).
- 18.1.5. (ANG/AFRC units) Who, other than the wing/CC or OG/CC, can cancel flying?
- 18.1.6. Local procedures/checklists for SOFs.
- 18.1.7. Procedures for deployed units to integrate into unit supervision structure.
- 18.1.8. Procedures (beeper, phone, radio, etc.) for unit command and control personnel to contact unit supervision during flying operations.
- 18.1.9. Local CONFERENCE HOTEL procedures.
- 18.1.10. Procedures for documenting and correcting SOF program and equipment deficiencies.
- 18.1.11. Ops Sup/SDO qualifications, currencies, upgrade programs, crew rest and maximum duty period (if any).
- **19. Waivers.** The operations group commander, unless otherwise stated, is the waiver authority for this instruction. Waivers may be issued for a maximum of 1 year or until this instruction is superseded, whichever occurs first. Forward a copy of any waivers to the numbered air force director of operations (NAF/DO) and the MAJCOM/DOT (or the equivalent). ANG/AFRC units will forward a copy to the active duty NAF/DO with oversight responsibility. ANG units will forward a copy to HQ ACC/XOG.

MARVIN R. ESMOND, Lt General, USAF DCS, Air and Space Operations

### GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION

# References

AFPD 11-4, Aviation Service

AFI 11-202V3, General Flight Rules

# Abbreviations and Acronyms

ACC—Air Combat Command

**AETC**—Air Education Training Command

**AFB**—Air Force Base

**AFORMS**—Air Force Operations Resource Management System

**AFI**—Air Force Instruction

**AFRC**—Air Force Reserve Command

**ALC**—Air Logistics Center

ANG—Air National Guard

**AOO**—Air operations officer

ATC—Air traffic control

**BMC**—Basic Mission Capable

**CC**—Commander

**CMR**—Combat Mission Ready

**CONUS**—Continental United States

**CT**—Continuation training

**DETCO**—Detachment commander

**DNIF**—Duties not to include flying

**DSN**—Defense switching network

**EOD**—Explosive ordnance disposal

**FCF**—Functional check flight

**FCIF**—Flight crew information file

**FM**—Frequency modulation

**FOUO**—For official use only

**FS**—Flight surgeon

**HF**—High frequency

IAW—In accordance with

**IFE**—In-flight emergency

**LOA**—Letter of agreement

**MAJCOM**—Major command

**MDS**—Mission design series

MOA—Memorandum of agreement

N/A—Not applicable

**NAF**—Numbered air force

**NAVAIDS**—Navigational aids

NGB—National Guard Bureau

**NLT**—Not later than

N/R—Not required

**NOTAMS**—Notices to airmen

**OG**—Operations group

**OG/CC**—Operations group commander

**OPR**—Office of primary responsibility

**Ops Sup**—Operations supervisor

**OSA**—Operational Support Airlift

**PACAF**—Pacific Air Forces

**PIREP**—Pilot report

**POC**—Point of contact

**RCR**—Runway condition reading

**RMU**—Runway monitoring unit

**RSU**—Runway supervisory unit

SDO—Stand-by Duty Officer

**SFA**—Single frequency approach

**SOF**—Supervisor of flying

**SPO**—System program office

T.O.—Tech order

**UHF**—Ultra high frequency

**USAF**—United States Air Force

**USAFE**—United States Air Forces in Europe

**VHF**—Very high frequency

WG—Wing

WG/CC—Wing commander

# Addresses

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# SOF PROCEDURAL/EMERGENCY CHECKLIST

**A2.1. Procedural Checklist.** The SOF will have available a procedural checklist that includes detailed instructions for the following (if applicable):

Table A2.1. SOF Procedural/Emergency Checklist.

| Item Number | Item   |  |  |
|-------------|--|--|--|
| 1           | Opening  |  |  |
| 2           | SOF changeover   |  |  |
| 3           | Closing  |  |  |
| 4           | OG/CC notification   |  |  |
| 5           | Aircraft emergency   |  |  |
| 6           | Barrier engagement   |  |  |
| 7           | Emergency divert   |  |  |
| 8           | Weather recall   |  |  |
| 9           | Change of runway   |  |  |
| 10          | Runway closure   |  |  |
| 11          | Anti-hijack  |  |  |
| 12          | Communications search  |  |  |
| 13          | Aircraft dispersal   |  |  |
| 14          | Controlled bailout   |  |  |
| 15          | Hung ordnance  |  |  |
| 16          | Bird condition   |  |  |
| 17          | Controlled jettison  |  |  |
| 18          | Hydrazine spill/exposure   |  |  |
| 19          | Hot brakes   |  |  |
| 20          | Aircraft crash   |  |  |
| 21          | Alert force exercise/scramble (if applicable)  |  |  |
| 22          | Contractor/depot emergency telephone numbers   |  |  |
| 23          | Telephone numbers for applicable regional SOFs   |  |  |
| 24          | Telephone numbers for local FAA flight service, local terminal radar facility, and other local control towers/SOFs |  |  |

### SUPERVISOR OF FLYING CHECKLIST GUIDE

- **A3.1. Normal Procedures. NOTE:** This checklist is an example of a normal checklist. Actual local checklist contents are at the discretion of the unit commander.
  - A3.1.1. Report to duty location 30 minutes prior to first scheduled takeoff.
  - A3.1.2. Review and sign off FCIF/SOF read file.
  - A3.1.3. Review daily flying schedule.
  - A3.1.4. Ensure all ramps, taxiways, runways and appropriate areas are inspected before the first flight of the day (visual inspection by the SOF is not required if airfield management has performed the inspection).
  - A3.1.5. Inspect SOF kit/equipment for currency/operation.
  - A3.1.6. Obtain current information on:

# A3.1.6.1. **Weather:**

- A3.1.6.1.1. Local
- A3.1.6.1.2. Divert bases
- A3.1.6.1.3. Operating areas/ranges
- A3.1.6.1.4. Low-level routes

# A3.1.6.2. Airfield Status (Local and Divert Bases):

- A3.1.6.2.1. Active runway
- A3.1.6.2.2. Barriers
- A3.1.6.2.3. RCR
- A3.1.6.2.4. NOTAMs
- A3.1.6.2.5. Navigational aids (NAVAIDs)
- A3.1.6.2.6. Airfield lighting
- A3.1.6.2.7. Bird activity
- A3.1.6.2.8. Emergency response vehicle status
- A3.1.7. Brief the OG/CC or his designated representative on the airfield status, weather conditions, divert bases, unusual events and the daily flying schedule.

#### CONFERENCE HOTEL PROCEDURES

- **A4.1. CONFERENCE HOTEL Procedures.** CONFERENCE HOTEL procedures have been established so expert technical advice is available to an aircrew, SOF or other supervisor to assist in the recovery of a serious in-flight emergency. These procedures can put the OG/CC, SOF or ops supervisor directly in contact with a representative from Air Logistics Center (ALC) or the contractor.
- **A4.2. Emergency Assistance Numbers.** The following contractor or ALC numbers provide a link to the most knowledgeable maintenance/engineering personnel for each weapons system. The SOF or other flying supervisor should not hesitate to call the emergency assistance number. Once the terms "placing a CONFERENCE HOTEL call" is expressed, the person receiving the call will put the SOF in contact with the appropriate experts.
- **A4.3.** Call Initiation. To initiate this call, the following information should be provided by the caller:
  - A4.3.1. Indicate you are initiating a (simulated/actual) CONFERENCE HOTEL call for a serious in-flight emergency.
  - A4.3.2. Caller's name/telephone number/base.
  - A4.3.3. Type aircraft.
  - A4.3.4. Nature of problem. In all cases, stress to the person(s) contacted that the problem involves an AIRBORNE EMERGENCY and technical assistance is required.

### **A4.4.** Air Logistics Centers and Their Locations:

- A4.4.1. **OC-ALC**--Oklahoma City, OK (Tinker AFB)
- A4.4.2. OO-ALC--Ogden, UT (Hill AFB)
- A4.4.3. **SA-ALC**--San Antonio, TX (Kelly AFB)
- A4.4.4. **SM-ALC**--Sacramento, CA (McClellan AFB)
- A4.4.5. **WR-ALC**--Warner Robins, GA (Robins AFB)
- **A4.5. Specific Aircraft Paragraphs.** See **Table A4.1.** for MDS-specific CONFERENCE HOTEL reference paragraphs.

**Table A4.1. MDS-Specific CONFERENCE HOTEL Reference Paragraphs.** 

| MDS     | Para    | MDS                 | Para       | MDS     | Para    |
|---------|---------|---------------------|------------|---------|---------|
| A/OA-10 | A4.5.1  | C-130 (all variants | s) A4.5.11 | KC-10   | A4.5.21 |
| B-1     | A4.5.2  | C-141               | A4.5.12    | KC-135  | A4.5.22 |
| B-2     | A4.5.3  | E-3                 | A4.5.13    | RC-135  | A4.5.23 |
| B-52    | A4.5.4  | E-4                 | A4.5.14    | T-1     | A4.5.24 |
| C-5     | A4.5.5  | EC-135              | A4.5.15    | T-37    | A4.5.25 |
| C-9     | A4.5.6  | F-4                 | A4.5.16    | T/AT-38 | A4.5.26 |
| C-12    | A4.5.7  | F-15A/C/E           | A4.5.17    | T-43    | A4.5.27 |
| C-17    | A4.5.8  | F-16                | A4.5.18    | U-2     | A4.5.28 |
| C-21    | A4.5.9  | F-117               | A4.5.19    |         |         |
| C-27    | A4.5.10 | Helicopters         | A4.5.20    |         |         |

### A4.5.1. **A-10/OA-10**:

DUTY HOURS: Call SM-ALC @ DSN 633-6165/6166

NON-DUTY HOURS: Call SM-ALC Command Post @ DSN 633-2751 for:

POCs: Lt Col Nelson, (916) 632-7831 Mr James Coviello, (916) 927-5754

# A4.5.2. **B-1**:

24 HOURS: Call Boeing Deployed Aircraft Communications Center (DACC) at:

DUTY HOURS: DSN: 336-3334

NON-DUTY HOURS: COMMERCIAL: (405) 869-6050

# A4.5.3. **B-2**:

24 HOURS: Call B-2 Support Center at:

COMMERCIAL: (661) 266-5700

Red Phone: 43095

### A4.5.4. **B-52**:

24 HOURS: Call Boeing IN-FLIGHT EMERGENCY 1-800-721-0422

# A4.5.5. **C-5**:

24 HOURS: Call Carl Weaver (770) 494-4004, Non-Duty Hours (770) 992-3208

### A4.5.6. **C-9**:

24 HOURS: Call Mr. Williams DSN 576-6282, Non-Duty Hours (618) 628-3147

A4.5.7. **C-12**:

**DUTY HOURS**: Call Raytheon, Madison, MS at (601) 856-2274

POCs: Mr Rick Herzig, ext 561 Mr Ron Paschal, ext 231

NON-DUTY HOURS: Ask for a phone-patch to the POC's home

A4.5.8. **C-17**:

24 HOURS: Call Boeing at (562) 384-3800 or (562) 384-3802

A4.5.9. **C-21**:

DUTY HOURS: Call Raytheon, Madison, MS (601)856-2274

POC: Mr Pat Ray, ext 650

NON-DUTY HOURS: Ask for a phone patch to the POC's home

ALTERNATE NUMBER: 1-888-532-7737

A4.5.10. **C-27**:

<u>DUTY HOURS</u>: Call Chrysler Technology's Airborne Services (CTAS) at Howard AFB, Panama:

Commercial: (011) (507) 284-3371; DSN: 313 284-3371

POCs: Mr Keith Belt Mr John Martin

NON-DUTY HOURS: Call Howard AFB Command Post DSN 284-5663 ask for patch to POC's

home.

ALTERNATE PROCEDURE (CONUS): Call CTAS at Waco, TX (817) 867-4022

POC: Mr Ricky Carroll

A4.5.11. C-130 (All Variants: C-130, EC-130E, EC-130H, HC-130):

DUTY HOURS: Call WR-ALC Command Post: DSN 468-6789

POC: Col Butler (C-130 SPO Director): DSN 468-2322

NON-DUTY HOURS: Call WR-ALC Command Post: DSN 468-6789

POC: Col Butler

Lockheed Martin Technical Representative:

Primary: J.T. Chonka (770) 494-7905 Alternate: J.B. Shand (770) 494-3159 A4.5.12. **C-141:** 

24 HOURS: Call WR-ALC Command Post: DSN 468-6789

POC: Mr Scott Rigley DSN 468-9268

NON-DUTY HOURS: (921) 953-3956

**ALTERNATE PROCEDURES**:

<u>DUTY HOURS</u>: Col Craft DSN 468-6491 <u>NON-DUTY HOURS</u>: (912) 328-3032

Alternate:Mr Walter Porter (404) 494-2458 Non-Duty Hours (404) 422 7293

A4.5.13. **E-3**:

24 HOURS: Call Boeing IN-FLIGHT EMERGENCY 1-800-721-0422

A4.5.14. **E-4**:

24 HOURS: Call Boeing IN-FLIGHT EMERGENCY 1-800-721-0422

A4.5.15. **EC-135**:

24 HOURS: Call Boeing IN-FLIGHT EMERGENCY 1-800-721-0422

A4.5.16. **F-4:** 

DUTY HOURS: Call OO-ALC: DSN 777-6056

NON-DUTY HOURS: Call DSN 867-7575 and ask to be connected to POC:

POCs: Mr Joe McFarlane Mr Hal Bowcutt

A4.5.17. **F-15**:

24 HOURS Call St Louis Operator: DSN 693-1110

Ask for Boeing Operator: Comm (314) 232-9999 State: "This is a CONFERENCE HOTEL call"

F-15C POCs: Mr Bath: (314) 232-2426 (work)

Mr Burlingham: (314) 232-1938 (work) Mr Boudreau: (314) 234-0780 (work)

### A4.5.18. **F-16:**

(Actual emergencies only)

24 HOURS: Call Lockheed Fort Worth Company: DSN 940-1284, Comm (817) 763-2274

POCs: Mr Gwynne Mr Smith Mr Worell

Mr Lichty Mr Reeves

(Inquiries and simulated emergencies)

Lockheed Fort Worth Company Plant Operator: (817) 777-2000

#### A4.5.19. **F-117**:

Call LMSW at 1-888-673-1117. During non-duty hours enter the telephone number at which you wish to be contacted, <u>including area code</u>, press the # sign and hang up. If no contact within 5 minutes, contact the following:

POCs: Primary--Mr John Fiore (661) 572-7550. Non-Duty Hours: (805) 581-5170

Secondary--Mr Graham Schwinning (661) 572-7325. Non-Duty Hours: (661) 943-8176;

Pager: (888) 434-4082

### A4.5.20. H-1/H-3/H-53/H-60:

24 HOURS: Call WR-ALC Command Post: DSN 468-6789

POC: Colonel Mason, Work: DSN 468-2826

### A4.5.21. KC-10:

24 HOURS: Call Boeing at (562) 384-3800 or (562) 384-3802

A4.5.22. **KC-135**:

24 HOURS: Call Boeing IN-FLIGHT EMERGENCY: 1-800-721-0422

A4.5.23. RC-135:

24 HOURS: Call Boeing IN-FLIGHT EMERGENCY: 1-800-721-0422

A4.5.24. **T-1**:

<u>DUTY HOURS</u>: Call Beechcraft Corporation, Witchita, Kansas. Ask for head of engineering.

Commercial (316) 676-7937

NON-DUTY HOURS: Call Beechraft Corporation Security. Commercial (316) 676-5300/5300.

Ask for Beechcraft engineers.

### A4.5.25. **T-37**:

DUTY HOURS: Call SA-ALC: DSN 945-4316, ask for POC

NON-DUTY HOURS: Call SA-ALC Command Post: DSN 945-6906

POC: Mr Grossenbacker

FMPO 171 (ask for standby individual)

# A4.5.26. **T/AT-38**:

**DUTY HOURS:** Call SA-ALC: DSN 945-4316, ask for POC

NON-DUTY HOURS: Call SA-ALC Command Post: DSN 945-6906

POC: Mr Grossenbacker

FMPO 171 (ask for standby individual)

# A4.5.27. **T-43:**

<u>24 HOURS</u>: Call Boeing at DSN 743-5687, commercial (800) 721-0422, or Boeing Aircraft Company, Randolph AFB TX, DSN 487-7881, commercial (210) 652-7881.

# A4.5.28. **U-2:**

<u>DUTY HOURS</u>: Call Beale AFB Command Post @ DSN 368-5750/5705, ask for U-2 Technical Reps or call direct: DSN 368-9186.

NON-DUTY HOURS: Call Beale AFB Command Post @ 368-5750/5705 and ask for POC:

POC: Mr Holtquist